




TEOCO INTRODUCES NEW VERSION OF CLAIM CENTER, WEB-BASED CLAIM MANAGEMENT TOOL

FAIRFAX, Va. – July 30, 2007 - TEOCO, the #1 provider of highly-scalable network cost management, revenue assurance and business intelligence solutions to communications and entertainment firms worldwide, today announced release of Claim Center 3.0, a new version of TEOCO's web-based claim management solution. TEOCO's Claim Center provides communications and entertainment service providers with an automated solution for full lifecycle claim management from creation and filing through resolution.

Claim Center builds on TEOCO's in-depth understanding of communications and entertainment invoice auditing to provide companies with an easy-to-use tool that allows them to capitalize on audit findings and follow claims through to closure. Features, such as automated correspondence management that auto-generates claim emails and links email messages to claim package details, improve organizational efficiency and win rate percentages.

Claim Center empowers communications and entertainment provider to maximize credit recognition by:

- Managing claims tracking – Claim Center provides a workflow to move claims through approval, aging, and escalation processes to maximize credit win opportunities


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- Streamlining creation and filing of claims -- Claim Center provides the ability to group claims and generate claims files in standard and vendor-specific formats
 - Allowing access to claims information for external groups -- Claim Center provides a standalone, web-based interface that any user with responsibility for claims processing activities can access to log claims activity

“Savvy companies know that successful expense management goes beyond auditing bills and pinpointing potential disputes. They must focus on effectively filing and tracking outstanding claims and managing them through to resolution,” said John Devolites, Vice President at TEOCO. “We created Claim Center to help our industry take their practices to this critical next level – and help them maximize their investments in cost management software and services.”

TEOCO also offers contingency-based Claim Center Services, which leverage TEOCO’s decades of claims management expertise and existing vendor relationships to help customers accelerate their credit win potential.

About TEOCO

TEOCO is the #1 provider of highly scalable network cost management, revenue assurance and business intelligence solutions for communications and entertainment firms worldwide seeking to improve their bottom lines. TEOCO’s innovative solutions deliver rapid and substantial ROI because they are designed by industry experts and fueled by R&D to address the market’s unique and dynamic business and technology requirements.



Founded in 1994, TEOCO (The Employee Owned Company) has twice been ranked in Inc. Magazine's List of 500 of the fastest growing privately held companies. TEOCO is widely recognized for its commitment to Principled Entrepreneurship, business ethics and employee ownership with a particular emphasis on its core values of alignment with employees, clients and community. See more at www.teoco.com.

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